

10:50am - 11:20am
INNOVATION HUB 1

Self and Intermediary Conversational Assessments

Ian Singleton, IEG4/Phil Rimmer, Bolton Council/Marcus Devaney, Lancashire County Council,
Lindsay Manford, AgeUK/Tim Adams, LGA
Public sector needs to empower self-service and provide better frontline worker technology to gather clients/patients/residents information through a conversation. IEG4 is working with LGA, Cheshire AgeUK, Bolton and Lancashire councils to assess need, signpost or socially prescribe local services. Join us to have a go yourself and feed in your thoughts and opinions.

INNOVATION HUB 2

Automation and Innovation in the Public Sector Hackathon

David Tidd and Andy Fuller, EY
A hack is a collaborative event where teams work together to develop innovative digital solutions to real-world client challenges – in this case, Social Care challenges. We want you to bring your imagination and creativity, to even think beyond the art of the possible: remember, the iPhone has only been around since 2006 – just think what could happen in the next 10 years? The key is to consider how a technology can radically disrupt a sector, system or behaviour.

INNOVATION HUB 3

Complex Dependency – developing a sub-regional approach

Ali Stathers-Tracey, Cheshire West and Chester Council
In December 2014, Cheshire West and Chester, Warrington, Halton and Cheshire East Council's secured £5m from the Transformation Fund to establish a ground-breaking sub-regional, multi-agency approach to tackling issues of complex dependency for children, families and vulnerable adults. To achieve this the Complex Dependency Model has focused on 5 key themes - integrated front door; locality case management; joint commissioning; benefits realisation and performance management and; workforce development, communications and engagement. Find out how the model has been developed, the significant progress made to date, the challenges that remain and how partners are planning for the sustainability of the model in the future.

11:50am - 12:20pm
INNOVATION HUB 1

SharetoCare

Jonathan Kerry, NHS Wigan Borough CCG and David Willis, Wrightington Wigan and Leigh NHS FT

- Information Sharing whilst maintaining patient Trust.
- Ensuring Caldicott 1 & 2 are followed by non-NHS organisations.
- Understanding the Information Challenge.
- Building a better Society through better use of information.

INNOVATION HUB 2

Shared Capabilities for Digital Transformation and Collaboration

Paul Davidson, iStandUK
Paul will introduce a model for establishing the technical 'capabilities' to enable organisations to transform and collaborate using digital techniques. Can we then map our existing components to that and find the gaps? could happen in the next 10 years? The key is to consider how a technology can radically disrupt a sector, system or behaviour.

INNOVATION HUB 3

'People Helping People' - Social Action in Staffordshire

Ged Bowles, Improvement and Efficiency West Midlands (IEWM) and
Andrew Donaldson, Staffordshire County Council
At this workshop you will hear more about Staffordshire's emerging approach and how we are exploring how to:

- Create resourceful communities where people are agents of change and shape their own lives
- Develop and support the role of co-production and people helping people in public services
- Strike a better balance between public sector as provider and public sector as enabler
- Work with the voluntary sector to cultivate leaders who can support new and existing social action projects, led by citizens.

12:50pm - 1:20pm
INNOVATION HUB 1

Be Wigan Experience

Lisa Rigby and Lisa Gammack, Wigan Council
Colleagues from Wigan Council will share how in the face of austerity and difficult financial times they created a highly innovative learning journey for new and existing staff. The council's new BeWigan employee behaviours: Be Positive, Be Accountable and Be Courageous were embedded through an immersive learning experience which was delivered using the council's existing talents and assets.

INNOVATION HUB 2

Understanding Location in Place

Andrew Cooling and Iain Goodwin, Ordnance Survey
Hear from Andrew and Iain from Ordnance Survey about OS OpenData and explore how understanding location can support better locality working.

INNOVATION HUB 3

The 'One Trafford Response' project

Sarah Maynard and Jenny Hunt, Trafford Council
As part of the PSR and health and social care reform agendas, Trafford Partnership has been researching current practice and testing new ways of multi-agency, place based working to inform future operating models. This workshop/presentation will share the approach, lessons learned and the next steps being taken in Trafford.

1:40pm - 2:10pm
INNOVATION HUB 1

Better Information, Better Outcomes

Julia Nicholson, Pennine Care NHS FT
Hear about BIBO, an animation which highlights the importance of recording electronic information and the benefits of doing so; using a fruit picking analogy. It was developed by staff from Oldham Community Services, part of Pennine Care NHS Foundation Trust, in a group comprised of Clinical and Corporate colleagues.

INNOVATION HUB 2

Harness the Power of the Public Sector Crowd

Guy Giles, CC2i
Recently launched, CC2i is the first public sector co-funding and collaboration platform to help local authorities, health and housing organisations work together on their shared challenges in a better way, in the face of shrinking budgets. CC2i is an exciting new approach to collective innovation. Come and find out what the CC2i approach is all about. Whether you are an SME, public sector commissioner or an in-house developer, the time is has come to better collaborate across public sector and CC2i is leading the charge to make it happen.

INNOVATION HUB 3

Transforming Services for Families with Complex Needs

Ruth Keeling, DCLG and Sonia Basseby, Cheshire West and Chester Council
In a time of significant cost pressures on Local Authorities and their partners, we can't afford not to take an integrated approach to how we work with the most complex, and costly, families. The Troubled Families programme has worked with Local Authorities and their partners to develop the Service Transformation Maturity Model. Find out you can use it to assess your own services, the strength of your partnerships and use it to plan your next steps.

2:30pm - 3:00pm
INNOVATION HUB 1

Building a New Cathedral

Mark Steele, !Audacious Church
The !Audacious Church has an ambitious £23m plan to redevelop their community offering. Hear from Mark to understand how place is shaped by the community.

INNOVATION HUB 2

Pop-Up Labs in Trafford

Jamie Whyte, Trafford Innovation Hub, Trafford Council
Trafford's Innovation and Intelligence Lab has begun running pop-up labs – taking open data and technology into the community. Find out from Jamie how it's going so far...

INNOVATION HUB 3

Telling the story of Place

Gareth Hughes, Claire Galt, John Walker, Vickie Hollingworth and Andy Parkinson, Greater Manchester Police
This session will describe the lived experience of new approaches and interventions now being developed and implemented as a consequence of working collectively in a Place. Practitioners will present case studies from Tameside and Wigan and provide detail about the challenges faced and some of the solutions designed to overcome those challenges across boroughs.